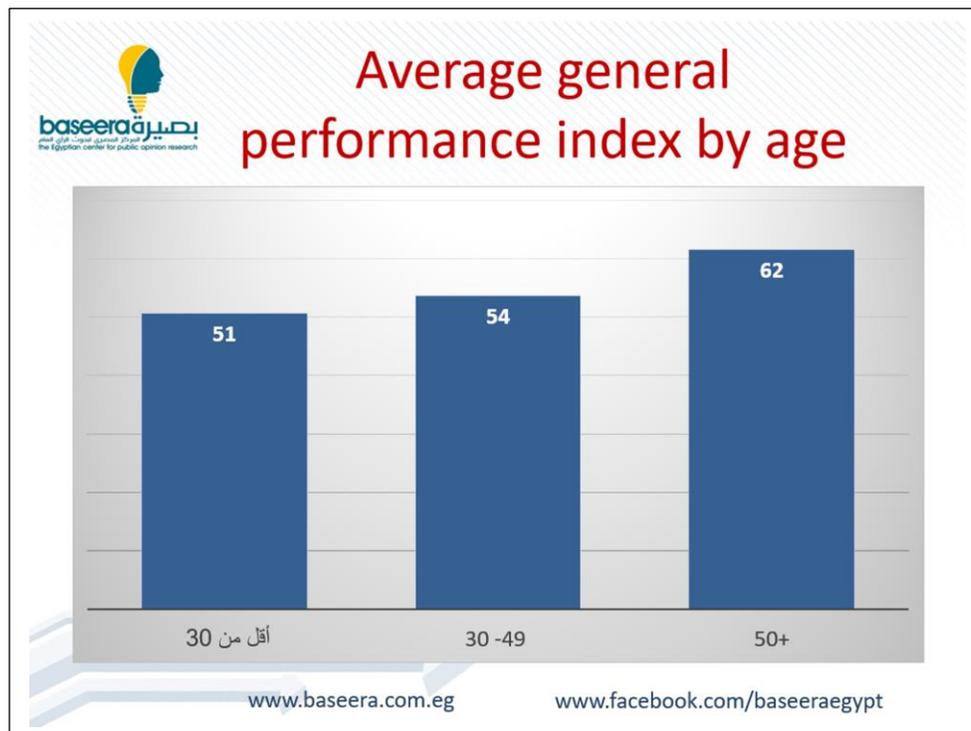


**Press Release on the Public Opinion Poll Conducted by the Egyptian Center for
Public Opinion Research “Baseera” on
Satisfaction about General Performance**

The average general performance index was 55 percentage points.

**“Foreign relations” is the highest in terms of average general performance index
and the lowest was “prices”**



The Egyptian Center for Public Opinion Research “Baseera” conducted a poll to assess the satisfaction of Egyptians with the general performance in Egypt. The poll was based on the assessment of a sample of Egyptians of 29 items covering various political, economic and social aspects in the country. These items include garbage disposal, street cleaning, electricity, the provision of different types of fuel, prices, standard of living for

low-income citizens, conduct of security forces with citizens, job creation, corruption, freedom of opinion and expression, social justice, foreign relations, the economic conditions in the country, health, education, transportation, quality and availability of water and quality and availability of sanitation, private and government media, mobile services, ration cards, pollution, capacity of factories, tourism, ease of establishing new private sector projects, agricultural production, religious discourse, the availability of food commodities.

The average rating of Egyptians for the twenty-nine items was calculated to reflect the Egyptians' assessment of general performance. The results showed that the average general performance satisfaction index was 55 points out a maximum of 100 points, indicating an average level of satisfaction with general performance.

The average general performance index rises from 51 points in urban areas to 58 points in rural areas, while there are no noticeable differences between males and females.

Young people are notably less satisfied with general performance; with an average satisfaction reaching 51 points among youths (18-29), and rises to 62 points among those aged 50 or above. The average satisfaction with overall performance falls from 58 points among those with less than intermediate education to 51 points among those with university or higher education.

Upon observing the level of public satisfaction for each item, 5 items obtained average satisfaction more than 70 points out of 100, namely, foreign relations (79 points), security (75 points), subsidiaries (73 points), mobile services (72 points), and food (71 points). Further, 9 items attained a level of public satisfaction between 60 to less than 70 points; namely religious discourse (68 points), provision of all fuel -except electricity- (68 points), conduct of security forces with citizens (67 points), traffic (65 points), agricultural production (64 points), the ease of establishing new private sector projects (62 points), availability and quality of water (61 points), electricity (61 points) and freedom of opinion and expression (61 points).

Moreover, 6 items attained a level of public satisfaction between 50 to less than 60 points; namely media (56 points), transportation (56 points), availability and quality of sanitation (54 points), factories operating (54 points), tourism (52 points) and the economic conditions in the country (52 points).

Four items attained a level of public satisfaction between 40 to less than 50 points; namely social justice (48 points), health (45 points), garbage disposal and street cleaning (44 points) and education (43 points).

Finally, 4 items attained an average level of public satisfaction between 30 to less than 40 points; pollution (36 points), combatting corruption (33 points), job creation (32 points), standard of living for low-income citizens (30 points). However, prices attained a level of public satisfaction of 27 points out of 100, indicating a clear decline in satisfaction with general performance in this item.

Worth mentioning that at the end of the president's third year in office, the poll Baseera conducted at the end of May, 2017, showed the average increase in overall performance compared to the previous year reached 16 out of 100 points.

Survey methodology:

In accordance with the principle of transparency and commitment to the ethics of publishing polls, Baseera Center discloses the methodology of it conducted survey as follows:

The survey was conducted using a landline phones and mobile phones on a sample of 1406 Egyptians, in the age group of 18 years or above, covering all the governorates of the Republic. The interviews were conducted from September 25th - 28th, 2017. The response rate was about 38%, with a margin of error less than 3%.

The poll was self-funded by Baseera.

For more details on the results and methodology used or for a graphical presentation of the results, please refer to www.baseera.com.eg and baseera information bank www.baseeraibank.com.